



DILG REGIONAL OFFICE XI
**INTERESTED
 PARTIES MATRIX**

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Interested Parties	Requirements, Needs or Expectations (RNE)	Action Plan How to Address RNE
EXTERNAL		
LGU Officials and Functionaries	Quality Service Delivery in terms of: <ol style="list-style-type: none"> 1. Provision of technical and administrative assistance 2. Capacity development 3. Provision of rewards and incentives 	<ul style="list-style-type: none"> • Conduct needs-based capacity development • Conduct performance assessment/ audit • Provision of incentive-based programs and projects
Partner CSOs/NGOs	<ul style="list-style-type: none"> • Provision of capacity development initiatives 	Involvement in programs and projects development and implementation
Regulatory Agencies	<ul style="list-style-type: none"> • Compliance with processes and reportorial requirements 	<ul style="list-style-type: none"> • Provision of office and staff • Inclusion in the regular MOOE • Compliance to prescribed rules of partner national agencies
INTERNAL		
Central Office	<ul style="list-style-type: none"> • Compliance to policies • Submission of physical and financial reports 	<ul style="list-style-type: none"> • Dissemination and monitoring compliance to policies • Submit reports on time



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DILG XI Personnel	<ul style="list-style-type: none"> Increased personnel welfare benefits Capacity development Rewards and Recognition 	<ul style="list-style-type: none"> Reorganization and strengthening of Employee's Union Formulation of HRD Plan
External Providers / Suppliers	<ul style="list-style-type: none"> Fair bidding procedures 	Adherence to Procurement Law

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